

**INTERNATIONAL
MARINE SURVEYORS &
LOSS ADJUSTERS.**

Company Profile

Pacific Marine Surveyors Ltd.

2024



**PACIFIC
MARINE**

SURVEYORS (K) LTD.

Real Commitment

www.pacificmarinesurveyors.co.ke

We specialize in **Marine Survey & Insurance Investigations.**

Pacific Marine Surveyors Ltd. is a prominent and highly specialized firm in Kenya, dedicated to the field of marine surveying and insurance investigation. We offer a comprehensive suite of services designed to cater to the unique needs of clients within the maritime and logistics industries. Drawing from our extensive experience and industry knowledge, we have established ourselves as leaders in marine surveying, loss adjustment, and insurance investigations, always ensuring the utmost security and protection of cargo. Our dedicated team of professionals, well-versed in the intricacies of the maritime sector, is committed to providing unparalleled services to both local and global logistics service providers.





About us

Pacific Marine Surveyors Ltd is a distinguished and well-established enterprise operating in Kenya, specializing in the field of marine surveying, insurance investigations, and loss adjustment. With an unwavering commitment to excellence and a deep understanding of the maritime and logistics sectors, we have earned a reputable position as one of the leading providers of these services. We have a rich legacy of quality and reliability. At Pacific Marine Surveyors Ltd, we are devoted to upholding the highest standards, offering tailored solutions to our clients, and contributing to the security and efficiency of maritime operations in Uganda. Our team of seasoned professionals brings together their collective knowledge and expertise to serve the interests of our clients, both locally and on a global scale.

Our History

Pacific Marine Surveyors Ltd. has over a decade of experience in marine surveying and insurance loss adjustment, our team has a proven history of success. Pacific Marine Surveyors Ltd. carries forward this legacy of excellence and dedication in the maritime sector.

Our Vision

Our vision is to become the most trusted and sought-after marine surveying and insurance investigation firm in Africa, delivering services that consistently exceed industry standards and client expectations.

Our Mission

At Pacific Marine Surveyors Ltd., our mission is to provide unparalleled marine surveying and insurance investigation services to our clients. We are committed to safeguarding their interests, ensuring cargo security, and mitigating risks while upholding the highest standards of integrity, professionalism, and efficiency.

Our Mission

- **Integrity:** We uphold the highest ethical standards, ensuring transparency and trust in all our dealings.
- **Excellence:** We strive for continuous improvement and exceptional service delivery.
- **Client-Centric:** Our clients' needs and satisfaction are at the forefront of everything we do.
- **Reliability:** We are dedicated to providing consistent and trustworthy services.
- **Teamwork:** Collaboration and synergy among our experts drive our success.



About Us – The Team



Pacific Marine Surveyors Ltd. is a committed and continuously expanding team of agile marine surveys and insurance loss adjusters specialists.



**Mr. Japheth
Omollo**

Managing Director



**Mr. Michael
Mbogho**

Operations & Claims



**Ms. Dorah
Wamada**

Finance



**Ms. Helen
Kabetes**

Administration



**Mr. Damien
Ndwiga**

Consultant



Mr. A.M. ALI

Marine
Engineering
Consultant

Our Services



Marine Surveyors & Loss Adjusters:

Our highly experienced team of marine surveyors and loss adjusters conducts comprehensive inspections and evaluations of vessels, cargoes, and maritime equipment. We provide in-depth reports and recommendations based on our findings. These assessments assist clients in making well-informed decisions about their maritime assets, ensuring the utmost safety, compliance, and efficiency throughout their operations.

Claim Procedures:

Pacific Marine Surveyors Ltd, simplifies the often complex and time consuming insurance claim process for our clients. We guide them through each step, ensuring all necessary documentation is prepared accurately and efficiently. Our expertise in this area expedites the settlement of claims, minimizing the administrative burden for our clients.

Risk Mitigation:

Our risk mitigation services involve the identification and assessment of potential risks in maritime operations. Working closely with our clients, we develop tailored risk management strategies. These strategies enhance safety, reduce exposure to potential liabilities, and help our clients navigate the challenging landscape of maritime risk.

Pest Control:

We offer comprehensive pest control services to protect cargo from infestations during transportation and storage. Our certified experts employ effective pest management techniques, including fumigation and preventive measures, to ensure cargo remains free from infestations that can lead to damage or loss.

Cargo Surveillance:

Our cargo surveillance services entail continuous monitoring of cargo conditions during transportation. Through real-time tracking and oversight, we provide clients with updates on the status of their cargo. If any issues arise, we intervene promptly, ensuring the cargo's integrity and security are maintained throughout its journey.



Our Services



Third-Party Recovery:

We act as advocates for our clients in third-party recovery situations, negotiating on their behalf to secure favorable settlements and compensation for damages or losses caused by external parties. Our extensive experience in this field ensures our clients receive the best possible outcome in these complex scenarios.

Technical Marine Services:

Our technical marine services encompass a wide range of vessel and equipment inspections, including hull and machinery surveys, safety assessments, and regulatory compliance checks. We ensure that maritime assets are maintained in optimal condition, meeting the highest industry standards and regulatory requirements.

Consultancy:

Our consultancy services provide clients with access to expert guidance on various aspects of maritime operations. Whether it's achieving compliance with international standards or developing tailored cargo risk management strategies, we offer customized solutions to address specific client needs. Our consultants bring their extensive knowledge and experience to deliver practical, results-driven recommendations.

These services collectively reflect our unwavering commitment to protecting our clients' interests, enhancing the safety and efficiency of maritime operations, and reducing risks in the maritime and logistics sectors. Pacific Marine Surveyors Ltd. is a trusted partner in this industry, dedicated to delivering top-tier services in Uganda and beyond.



Why Choose Us?

When it comes to selecting a trusted partner for your maritime and logistics needs, Pacific Marine Surveyors Ltd. stands out as the premier choice. Our commitment to excellence and unwavering dedication to our clients set us apart. Here are compelling reasons why you should choose us:

- **Expertise Beyond Measure:** Our team boasts a wealth of experience, with decades of collective knowledge in marine surveying and insurance loss adjustment. We're not just experts; we're industry leaders who understand the nuances of the maritime world.
- **Global Reach, Local Expertise:** While we have an international presence, our local teams possess in-depth knowledge of regional logistics, ensuring tailored solutions for your specific needs.
- **Client-Centric Approach:** Our clients are at the heart of everything we do. We listen, adapt, and work closely with you to provide solutions that address your unique challenges and goals.
- **Regulatory Compliance:** We uphold strict adherence to industry standards and regulatory requirements, providing you with peace of mind and assurance that your operations are in full compliance.
- **24/7 Support:** Our dedicated client support is available round the clock. Whether it's an urgent query or a routine request, we respond promptly and effectively, ensuring your needs are met in a timely manner.
- **Legal Expertise:** With an in-house legal department, we efficiently handle recovery actions, avoiding costly and time-consuming legal procedures, thus safeguarding your interests.
- **Proven Track Record:** Our history is filled with success stories in claims handling and loss mitigation. We have consistently delivered exceptional results to our clients, earning their trust and loyalty.



FAQ

- **What services does Pacific Marine Surveyors Ltd offer?** Pacific Marine Surveyors Ltd. provides a wide range of services, including marine surveying, cargo loss prevention, claim procedures, risk mitigation, pest control, cargo surveillance, third-party recovery, technical marine services, and consultancy. We offer comprehensive solutions for the maritime and logistics industries.
- **How experienced is your team in the maritime industry?** Our team collectively brings decades of experience to the table. We have seasoned professionals with extensive knowledge and expertise in marine surveying and insurance loss adjustment.
- **What regions do you operate in apart from Kenya?** Pacific Marine Surveyors Ltd operates across multiple African countries, ensuring a global reach. Our services extend to various African nations, offering comprehensive support to our clients.
- **How can I reach your 24/7 client support service?** You can reach us via email at info@pacificmarinesurveyors.co.ke. We are always available to address your inquiries and requests.
- **What is the advantage of your in-house legal department?** Answer: Our in-house legal department expedites recovery actions, helping to avoid costly legal procedures. This ensures that we safeguard our clients' interests efficiently and effectively.
- **Do you offer consultancy services in addition to marine surveying?** Absolutely, our consultancy services cover a wide spectrum of maritime needs, including compliance with international standards and customized cargo risk management. Our consultants provide practical, tailored recommendations to address specific client requirements.
- **How do I request a quote for your services?** Requesting a quote is easy. Simply reach out to us via email or phone, and our team will be delighted to provide you with a customized quote based on your specific needs and requirements.
- **Can you provide more details about your risk mitigation services?** Our risk mitigation services involve identifying and assessing potential risks in maritime operations. We work closely with our clients to develop risk management strategies, enhancing safety, reducing liabilities, and ensuring full compliance with industry standards and regulations.



End

Conclusion



Pacific Marine Surveyors Ltd is your trusted partner in the maritime industry, offering a wide range of professional services with a commitment to excellence, integrity, and client satisfaction. Our experienced team is dedicated to safeguarding your interests and minimizing risks, ensuring the security and efficiency of your maritime operations. Contact us today to discover the difference.



Talk to us!



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